

RALPH E. JONES, INC. - KPI's

Social Impact

2019

2018

Volunteer Hours	571	323
VTO (paid)	16	N/A
Kitties - Feral & Rescued	\$4,987.29	N/A
Age Diversity (under 24)	2/28	7%
Age Diversity (over 50)	11/28	39%

Environmental Impact

2019

2018

Gigajoules	286.24	N/A
Water	151,400 L	N/A
Waste	2.02 Tonage	N/A
Paper Shredding/Recycling	2,906.88L	

Operational Impact

2019

2018

Local Independent Purchasing Spend	37%	44.46%
Diversity Purchasing Spend	1%	1%
Woman-Owned Spend	1%	1%
Minority-Owned Spend	1%	1%
Revenue % Local Customers	98%	98%

Employee Engagement

2019

2018

Employee Satisfaction Survey Response	40%	N/A
*Goal: 100% participation in survey		

Vendor Engagement

2019

2018

Vendor Survey Response	31%	N/A
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